



CASE STUDY

WE HELPED THIS CLIENT PASS THEIR ADA COMPLIANCE INSPECTIONS.

Non-compliance with the Americans with Disabilities Act (ADA) can lead to fines and lawsuits. And of course, it's extremely frustrating to the customers who rely on its protections. Our supermarket client with a national footprint flagged numerous deficiencies during an accessibility audit and came to us for help.



HOW CAN WE HELP?

Call us at (888) 965-8818 or email us at info@shieldsfm.com

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THE PROBLEM

Our on-site assessments and ADA compliance checks revealed:

- **Improper Slope and Grade** – Some spaces exceeded the 1:48 slope requirement
- **Faded or Missing Striping** – Lines and access aisle markings were unclear
- **Non-Conforming Signage** – Signage was inconsistent or missing or wasn't the correct height and visibility
- **Insufficient Number of Spaces** – Certain sites didn't meet the required minimum
- **Obstructed Accessible Routes** – Curb ramps and sidewalks were blocked or incorrectly placed



THE SOLUTION

We developed and implemented a three-year site-by-site ADA Compliance Restoration Plan that included:

- **Partnering With Engineering and Survey Companies** to bring sites into compliance
- **Engineering and Layout Adjustments:** Regraded areas with slope issues and reconfigured space layouts to meet standards
- **High-Visibility Marking and Striping:** Used durable thermoplastic paint and added hatch-marked access aisles
- **Upgraded Signage:** Installed ADA-compliant signs
- **Accessible Pathway Improvements:** Added or relocated curb ramps, removed obstructions, and ensured continuous accessible routes from parking to store entrances

THE RESULTS

- **Full ADA Compliance** achieved at all locations
- **Zero Violations** in subsequent municipal and ADA audits
- **Improved Customer Experience**, with positive feedback from mobility-impaired shoppers
- **Reduced Liability Exposure** by eliminating known compliance risks
- **Standardized Corporate Guidelines** for parking lot maintenance and ADA features across all locations

THE TAKEAWAY

ADA compliance in parking lots is more than a legal requirement — it's a commitment to accessibility, safety, and inclusivity. By addressing issues systematically, retailers can enhance the customer experience while protecting their brand and bottom line.